



Hi Families,

From Monday 3rd of April 2023 you will be able to book your child in via the Spike Parent app.

If you haven't done so already, download the app using this link

<https://heights.spike.economicoutlook.net/clients/> or you can use your phones camera app to scan the QR code below.



Your username is your email address and your password is your PIN.

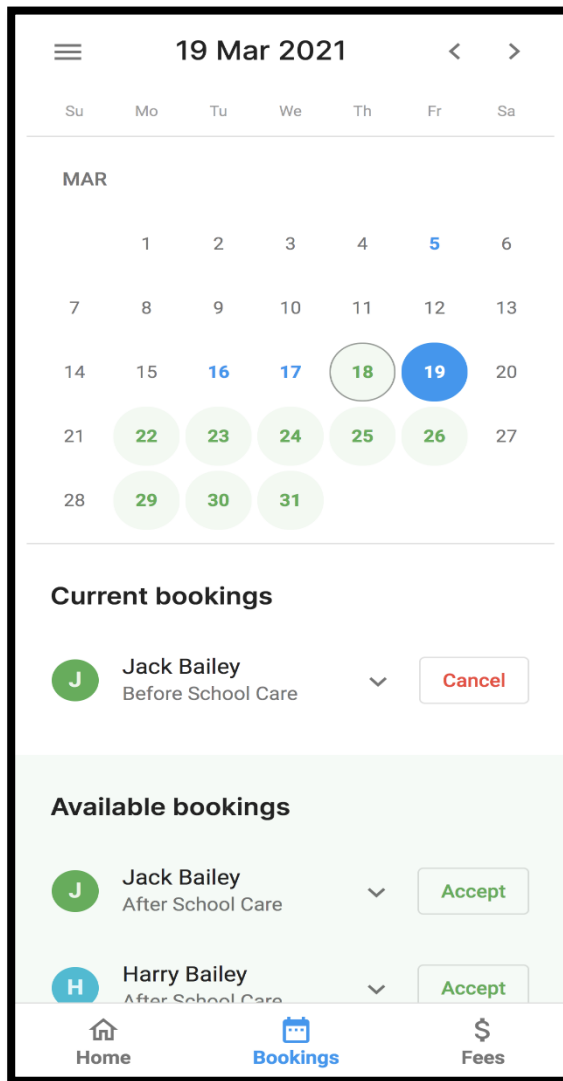
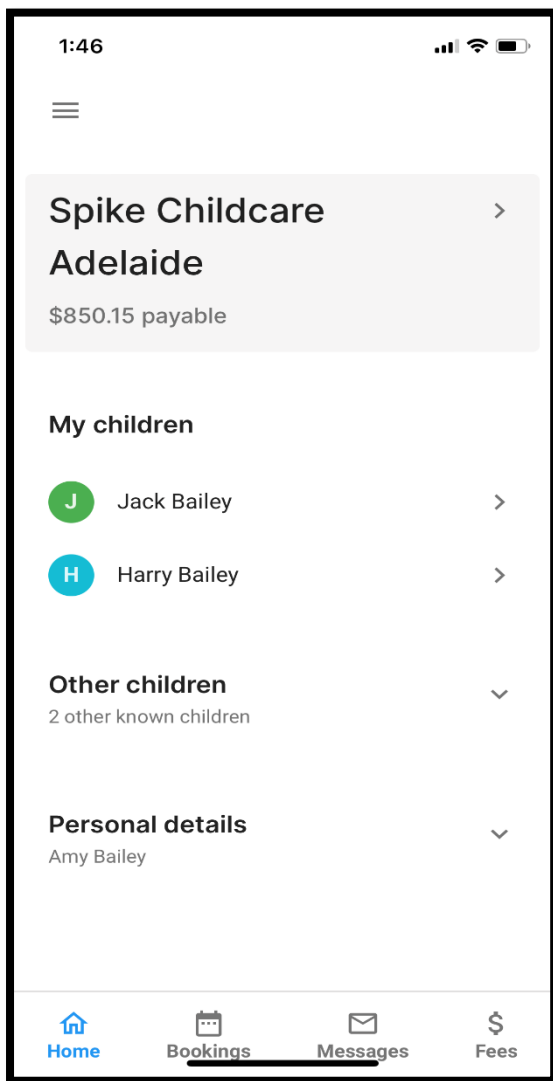
If you do not know your PIN, or your PIN is not working click on 'reset your password'.

You will receive an email from Economic Outlook with the subject 'reset password'.

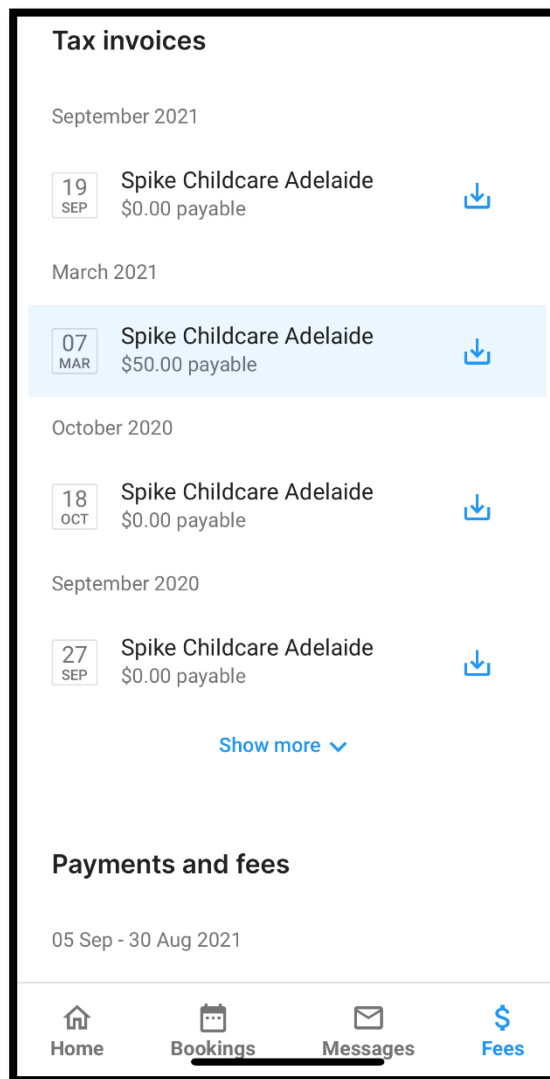
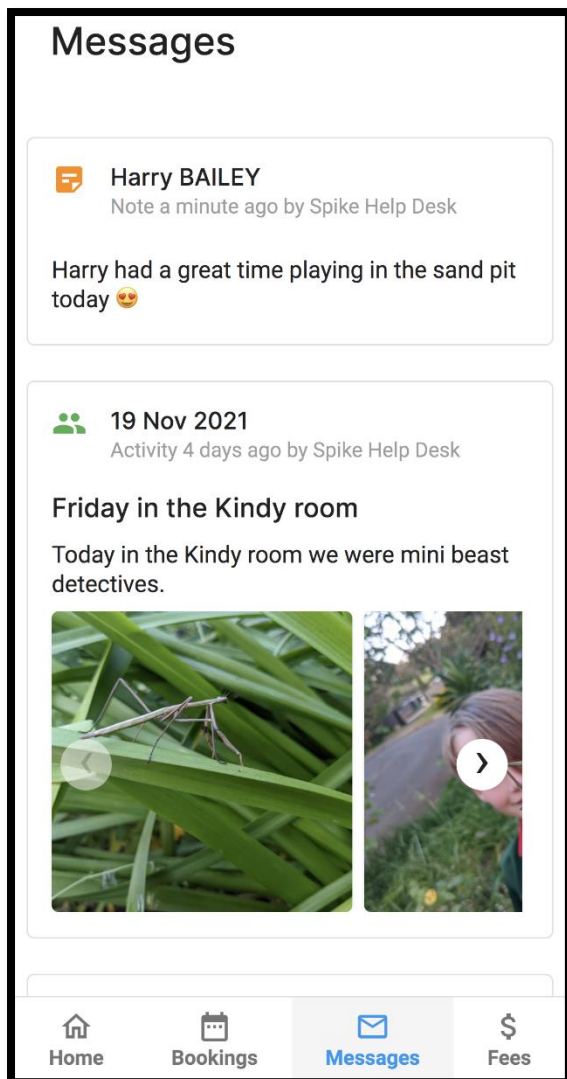
Resetting your password does not change your PIN for the electronic attendance system.

You will be guided to install the app.

Here's some of what you will see



The bookings screen above right displays your child's current bookings (in blue) and available bookings (in green). To make a booking simply click accept and confirm. You can also cancel bookings if this is within your services booking policies.



The messages screen above left displays all messages, activities and alerts sent from your child's service. By selecting the contact service button, you can send messages, photos and PDF's to your service.

The fees screen above right displays all of your tax invoices, child care fees, CCS payments and receipts.

Please Note: Only the account holder can access the parent app